

Oracle® Enterprise Manager

Cloud Control Release Notes

12c Release 3 (12.1.0.3) for Microsoft Windows x64

E35148-05

June 2013

Oracle Enterprise Manager Cloud Control 12c Release 3 (12.1.0.3) is a management solution providing centralized monitoring, administration, and lifecycle management functionality for the complete IT infrastructure.

This Release Notes document provides information about the release, as well as information to assist you in either installing or upgrading to Cloud Control and/or Management Agent 12.1.0.3.

This document contains the following sections:

- [Where To Find Installation And Upgrade Documentation](#)
- [New Features Included In This Release](#)
- [Acquiring The Software](#)
- [Installing Oracle Enterprise Manager Cloud Control 12c Release 3 \(12.1.0.3\)](#)
- [Upgrading To Oracle Enterprise Manager Cloud Control 12c Release 3 \(12.1.0.3\)](#)
- [De-installing Oracle Enterprise Manager Cloud Control](#)
- [Documentation Accessibility](#)

Where To Find Installation And Upgrade Documentation

The following documents are related to installing and/or upgrading to Enterprise Manager Cloud Control 12c (12.1.0.3).

All of these documents can be downloaded from the Enterprise Manager Cloud Control Documentation Library at the following URL:

<http://www.oracle.com/pls/em121/homepage>

- *Oracle Enterprise Manager Cloud Control Release Notes, 12c Release 3 (12.1.0.3)* (this document)

The Release Notes document provides instructions on installing, upgrading or de-installing of the software. It also includes a list of known issues related to installation and upgrade, as well as post-installation configuration

- *Oracle Enterprise Manager Cloud Control Basic Installation Guide, 12c Release 3 (12.1.0.3)*

The document provides references detailed instructions on performing a fresh installation of Enterprise Manager Cloud Control and Management Agents, as well as on upgrading to this latest release.

- *Oracle Enterprise Manager Cloud Control Advanced Installation and Configuration Guide, 12c Release 3 (12.1.0.3)*

The document provides detailed instructions on advanced installation scenarios, including silent installation and de-installation of Cloud Control components. It also provides guidelines on post-installation configuration tasks, including high availability configuration.

- *Oracle Enterprise Manager Cloud Control Upgrade Guide, 12c Release 3 (12.1.0.3)*

The document provides detailed instructions on upgrading an existing Enterprise Manager installation to the latest release.

The documents noted above are referenced several times in this Release Notes document. The documents can also be downloaded from the Enterprise Manager Cloud Control Documentation Library at the following URL:

<http://www.oracle.com/pls/em121/homepage>

New Features Included In This Release

Oracle Enterprise Manager Cloud Control 12c Release 3 (12.1.0.3) contains a significant number of new features and enhancements. See "New Features In Enterprise Manager 12c" in the *Enterprise Manager Cloud Control 12c Introduction* book for a detailed overview of what's new in this latest release.

This document can be downloaded from the Enterprise Manager Cloud Control Documentation Library at the following URL:

http://docs.oracle.com/cd/E24628_01/doc.121/e25353/toc.htm

Acquiring The Software

You can get the installation software from the product DVD or from Oracle Technology Network (OTN) at:

<http://www.oracle.com/technetwork/oem/enterprise-manager/downloads/index.html>

For more details on how you can obtain the Enterprise Manager Cloud Control software, refer to the "Procuring Enterprise Manager Cloud Control Software" section of the *Enterprise Manager Cloud Control Advanced Installation and Configuration Guide* at the following URL:

http://docs.oracle.com/cd/E24628_01/install.121/e24089/getstrtd_proc_sw.htm

Note: Verify that the file size of your downloaded installation software matches the file size displayed on Oracle Technology Network (OTN). After downloading the software, run the *cksum* command against the downloaded file to ensure that the file size of the downloaded software is the same as the file size on OTN.

Installing Oracle Enterprise Manager Cloud Control 12c Release 3 (12.1.0.3)

These instructions assume that you will install a complete Enterprise Manager Cloud Control system using an existing certified Oracle Database on which the Oracle Management Repository can be configured.

See the "Installing Enterprise Manager System" chapter in the *Enterprise Manager Cloud Control Basic Installation Guide* for installation and post-install configuration instructions:

http://docs.oracle.com/cd/E24628_01/install.121/e22624/install_em_exist_db.htm

Installing An Additional Oracle Management Service

You can install additional Oracle Management Service (OMS) instances into your existing Enterprise Manager Cloud Control environment.

Note that multiple OMS 12.1.0.3 instances cannot be installed on the same WebLogic Server host machine. Instead, each additional OMS instance must be installed on a different host. Ensure that the WebLogic Server location is the same on all OMS hosts.

See the "Adding An Additional Oracle Management Service" chapter in the *Enterprise Manager Cloud Control Basic Installation Guide* for prerequisites and instructions on installing additional OMS instances at the following URL:

http://docs.oracle.com/cd/E24628_01/install.121/e22624/install_addln_oms.htm

Installing Additional Management Agents

You can install additional Management Agents into your environment. Several Management Agent deployment options are supported in this release.

For instructions on using the recommended Add Host Targets wizard method (also referred to as Agent push in previous EM releases), refer to "Installing Oracle Management Agent Using Agent Deployment Wizard" in the *Enterprise Manager Cloud Control Basic Installation Guide*.

http://docs.oracle.com/cd/E24628_01/install.121/e22624/install_agent.htm

Upgrading To Oracle Enterprise Manager Cloud Control 12c Release 3 (12.1.0.3)

You can upgrade your existing Enterprise Manager 10g Grid Control Release 5 (10.2.0.5.0), Enterprise Manager 11g Grid Control Release 1 (11.1.0.1.0), Enterprise Manager Cloud Control 12c Release 1 (12.1.0.1) (with or without Bundle Patch1), or Enterprise Manager Cloud Control 12c Release 2 (12.1.0.2) to Enterprise Manager Cloud Control 12c Release 3 (12.1.0.3).

If you have Enterprise Manager 10g Grid Control Release 4 (10.2.0.4.0) or lower installed, then you must first upgrade to Enterprise Manager 10g Grid Control Release 5 (10.2.0.5.0) or Enterprise Manager 11g Grid Control Release 1 (11.1.0.1.0) before you can upgrade to the new release.

Before beginning, Oracle recommends that you back up the Oracle Management Service (OMS) Oracle Home, the Management Agent Oracle Home, the Oracle

Inventory directory and the Software Library. You should also back up the Management Repository database, as upgrade changes made to the Repository cannot be rolled back. For details, see the "Backing Up Enterprise Manager" chapter in the *Enterprise Manager Cloud Control Administrator's Guide*:

http://docs.oracle.com/cd/E24628_01/doc.121/e24473/ha_backup_recover.htm

See the *Enterprise Manager Cloud Control Upgrade Guide* for upgrade prerequisites and instructions. This document is available from the Enterprise Manager Cloud Control Documentation Library at the following URL:

http://docs.oracle.com/cd/E24628_01/upgrade.121/e22625/toc.htm

Note: The upgrade process will upgrade only the Management Repository (sysman) schema and will create the new Metadata Services (sysman_mds) schema within the database. It will not impact any other data within the database. Even so, a database backup is strongly recommended.

Upgrade Known Issues

This section covers issues related to upgrading to Enterprise Manager Cloud Control 12c (12.1.0.3).

2-System Upgrades On Same Host Not Supported

The 2-system upgrade option is not supported if upgrading from Enterprise Manager Cloud Control releases 10.2.0.5/11.1.0.1 to release 12.1.0.x on a host where an existing Oracle Management Service release 10.2.0.5 or 11.1.0.1 instance is already deployed.

(Bug 12957922)

Upgrading Management Agent From 11.1.0.1 to 12.1.0.3 Via Pre-Upgrade Console Fails at unzipAndDeploy Step

Upgrade of a Management Agent from release 11.1.0.1 to release 12.1.0.3 fails on a Microsoft Windows Server 2008 host when using the Pre-Upgrade Console. The issue occurs at the unzipAndDeploy step due to a prerequisites check failure.

To work around this issue, select the **Ignore Prerequisite Check** option in the Pre-Upgrade Console before beginning the upgrade.

(Bug 16264204)

Management Repository Upgrade Fails When Upgrading From Cloud Control Release 12.1.0.2 to Release 12.1.0.3

When upgrading the Management Repository database from Cloud Control Release 12.1.0.2 to Release 12.1.0.3, the following error may occur:

```
SEVERE: ERROR:ORA-00060: deadlock detected while waiting for
resourceFile:*/oms/sysman/admin/emdrep/sql/core/latest/failover/failover_
pkgdefs.sql
```

To resolve this issue using the installer:

1. Stop then re-start the Management Repository database.
2. Click the **Retry** button in the installer to re-attempt the upgrade.

To resolve this issue if you are not using the installer:

1. Start the RepManager utility in resume mode. For details on using RepManager, see Appendix D: Using RepManager Utility in the Enterprise Manager Cloud Control Advanced Installation and Configuration Guide:

http://docs.oracle.com/cd/E24628_01/install.121/e24089/appdx_repmgr.htm

2. Invoke runConfig to complete the upgrade.

(Bug 16308685)

Pre-Upgrade Patch Required For Sites With More Than 1 Million Rows In Management Repository Table

If your Enterprise Manager site has more than 50,000 targets and has been running Enterprise Manager Cloud Control 12c for more than one year, verify that the `em_cs_loader_eval_arg` table in the Management Repository contains less than 1 million rows before beginning the upgrade to Enterprise Manager Cloud Control 12c Release 3 (12.1.0.3). If the number of rows exceeds 1 million, contact Oracle Support to obtain and deploy the patch for Bug 16999710 before beginning the upgrade.

(Bug 16999710)

Management Repository Database Patches May Be Required

To avoid upgrade failures, you must apply patches on the Management Repository database if the following applies to your installation:

- You are upgrading from Enterprise Manager Cloud Control 12c Release 1 (12.1.0.1) (with Bundle Patch 1) or Enterprise Manager Cloud Control 12c Release 2 (12.1.0.2) to Enterprise Manager Cloud Control 12c Release 3 (12.1.0.3); and
- The Management Repository is installed on an Oracle Database 11g Release 1 (11.1.0.7) or 11g Release 2 (11.2.0.1)

For the list of required patches, refer to row (d) in "Step 2: Upgrade Oracle Management Service and Oracle Management Repository" as outlined in Table 3-1: Upgrading Primary Enterprise Manager Site in Chapter 3 of the *Enterprise Manager Cloud Control Upgrade Guide*:

http://docs.oracle.com/cd/E24628_01/upgrade.121/e22625/upgrading_12101_PS1_gtgstrtd.htm#BABGEHCI

(Bug 16181502)

De-installing Oracle Enterprise Manager Cloud Control

You can de-install existing Enterprise Manager Cloud Control components in either graphical or silent mode.

See "Deinstalling Enterprise Manager Cloud Control" in the *Enterprise Manager Cloud Control Advanced Installation and Configuration Guide* for de-installation instructions:

http://docs.oracle.com/cd/E24628_01/install.121/e24089/deinstall_em.htm

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Product Title/BookTitle as a Variable, 12c Release 3 (12.1.0.3) for Microsoft Windows x64
E35148-05

Copyright © 2013, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, duplication, disclosure, modification, and adaptation shall be subject to the restrictions and license terms set forth in the applicable Government contract, and, to the extent applicable by the terms of the Government contract, the additional rights set forth in FAR 52.227-19, Commercial Computer Software License (December 2007). Oracle America, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.